

SUBJECT: CNP-M-A102924-01 CNP Transaction Processing Issue - Initial

NOTICE DATE: October 29, 2024

NOTICE TYPE: CNP-M-A102924-01 – Initial

SHORT DESCRIPTION: CenterPoint Energy is experiencing a delay in processing transactions.

INTENDED AUDIENCE: All Market Participants

LONG DESCRIPTION: CenterPoint Energy is experiencing a delay in processing transactions. All Market Participants should take note of the following:

- CNP teams are working on the issue and will provide additional information as it becomes available.
- At this time requests are being received but processed with delayed response times.
- **No action from market participants is needed currently.**

ADDITIONAL INFORMATION: Additional information will be provided as it becomes available.

CONTACT: If you have any questions regarding this notification, please send an email to cr.support@centerpointenergy.com

Competitive Retailer Relations
CenterPoint Energy Houston Electric, LLC